

FIRST CLASS MAIL MAILING LABEL



Patent
Attorney's Docket No. 009683-379

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P.O. Box 1450

Alexandria, Virginia 22313-1450

May 15 2007
Date

Susan Axilborg
Buchanan Ingersoll & Rooney PC

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:)	
)	
Fumino Okamoto et al.)	Group Art Unit: 3623
)	
Application No.: 09/904,528)	Examiner: Jonathan G. Sterrett
)	
Filed: July 16, 2001)	Confirmation No.: 2297
)	
For: SYSTEM AND METHOD)	
CAPABLE OF APPROPRIATELY)	
MANAGING CUSTOMER)	
INFORMATION AND)	
COMPUTER-READABLE)	
RECORDING MEDIUM HAVING)	
CUSTOMER INFORMATION)	
MANAGEMENT PROGRAM)	
RECORDED THEREIN)	

RESPONSE TO FINAL OFFICE ACTION

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Final Office Action mailed on January 16, 2007, please amend the
above-identified application as follows:

Amendments to the Claims are reflected in the Listing of Claims which begins on page 3 of this Response.

Remarks/Arguments begin on page 17 of this Response.